

Notice to students!

Due to changes in the student loan market over the last year, some student may have had or will have their 2008-2009 federal loans transferred directly to the Department of Education. This will only affect your 2008-2009 loan(s), and will not affect prior years loans. Not all lenders have transferred loans to the Department of Education.

Some students may be receiving information from the Department of Education Loan Servicing Center requesting you to confirm your e-mail address. This e-mail confirmation will allow you to confirm your e-mail address to the Department of Education. It will then allow you to be able to use their e-billing and e-notification services that they provide to keep you informed about your student loan. You are not required to sign up for e-billing. If you have additional questions regarding the servicing of your loan or want to confirm if an e-mail that appears to be from the Department of Education is legitimate, you can contact the Department of Education Loan Servicing Center at 800-508-1378 to confirm information is coming from them or to ask them any questions you may have about this loan.

Here is a **sample** of an e-mail that has gone out student from Department of Education Loan Servicing Center.

STUDENT XYZ,

Department of Education Student Loan Servicing, as the servicer of your student loan account(s), is sending you this message in an attempt to confirm the email address that was provided to us. Department of Education Student Loan Servicer utilizes e-billing and e-notification services, and by confirming your email address, you will be enrolled in these services.

To confirm your email address, please do the following:

1. Write down this confirmation code: xxxxxxxxxxxxxx
2. Type in or copy and paste this link into your Web browser
<https://www.ed-servicing.com/ED/Jsp/general/emailConfirmation.jsp>
3. Enter your new email address.
4. Enter your confirmation code.

If you need additional help, contact **Borrower Services Department**.

Managing your Department of Education Student Loan Servicer serviced student loan account is easier than ever with our extensive range of services, all designed to add Web-based convenience in accessing loan account information, making payments, downloading forms, and more.

In order to utilize these tools, you will need to [register](#) for a User Name and Password. The process is fast, easy, and will allow you access to all of the features our site has to offer.

If you need additional help, contact **Borrower Services Department**.