

Wells Fargo Bank Purchasing Card Dispute Form

Wells Fargo must receive transaction dispute within 60 days of posting to your account.
Attn: Dispute & Loss Specialist

Date: _____

Company Name: _____

Account Number: _____

Transaction Date: _____ Amount: _____

Merchant Description: _____

Please take a moment and check the appropriate statement that validates your dispute. Please attach any supporting documentation that validates your dispute, such as: credit memos, letter to merchants, sales slips or proof of payments.

___ I certify that the transaction disputed was not made by me or the person authorized by me to use the card, nor were the goods or services represented by this transaction received by myself or a person authorized by me.

___ Although I did engage in the above transaction, I am disputing the entire charge, or a portion in the amount of \$ _____. I have contacted the merchant and requested a credit to my account for the reason explained in the attached letter.

___ The enclosed sales slip for \$ _____ appeared on my statement as \$ _____.

___ The enclosed credit memo: ___ has not posted to my account OR was listed as a purchase on my statement/activity report.

___ I did not receive the service and/or merchandise. I have contacted the merchant and they have not resolved my dispute. I expected to receive the merchandise/services on ___/___/___.

___ I have already paid for the transactions shown above by: ___ check ___ cash ___ money order ___ other credit card.

Your Signature

Date

Phone Number

Please return this form immediately. We appreciate your cooperation and urge you to contact us at 800-932-0036, if you have any questions. Fax completed form to 415-975-6635.